

Privacy Policy

Effective Date: [June 2026]

1. Introduction

Welcome to **[Great Stukeley Village Hall ("we," "our," or "us")]**. We respect your privacy and are committed to protecting your personal data. This privacy policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://www.greatstukeleyvillagehall.co.uk> and purchase our products.

2. Information We Collect

When you place an order with us, we collect personal information necessary to fulfill your contract. This includes:

- **Contact & Identity Details:** Your name, billing address, and shipping address.
- **Communications:** Your email address and phone number.
- **Payment Information:** We process payments using **SumUp**. Your card details are processed securely by them; we do not store full credit card numbers on our servers.
- **Account Information:** If you create an account, your username and password.

3. How We Use Your Information

We primarily use your collected data to fulfill your orders and manage your account. Specifically, we use your information to:

- Process and ship your online orders.
- Send you order confirmations, shipping updates, and customer support messages.
- Prevent fraudulent transactions and verify your identity.
- Send marketing and promotional materials, *only* if you have explicitly consented to receive them.

4. Sharing Your Information

We only share your personal data with third parties when it is absolutely necessary to run our business or to comply with the law:

- **Delivery & Logistics:** We may share your name and shipping address with courier services (e.g. **Royal Mail**) to deliver your products.
- **Payment Processors:** We share transaction details with **SumUp** to securely process your payments.
- **Legal Requirements:** We may share your data if required by law, such as to comply with a subpoena or similar legal process.

5. Data Security

We use administrative, technical, and physical security measures to help protect your personal information. While we strive to protect your personal information, please note that no method of transmission over the internet is 100% secure.

6. Your Data Rights

Depending on your location (including under the UK/EU GDPR), you have specific rights regarding your personal information:

- **Right to Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can ask us to correct inaccurate data.
- **Right to Erasure:** You can request that we delete your data, provided we no longer need it to fulfill an order or a legal obligation.
- **Right to Object:** You can object to the processing of your data.

To exercise any of these rights, please contact us at: publicity@gsvh.org.uk

7. Changes to This Policy

We may update this privacy policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new privacy policy on this page.

8. Contact Us

If you have any questions or concerns about our privacy practices, please contact us at:

- **Company Name:** Great Stukeley Village Hall
- **Email:** publicity@gsvh.org.uk
- **Address:** GSVH, Owl End, Great Stukeley, Huntingdon. PE28 4AQ